



Think big, with small. Epson's portable printer TM-P20 delivers mobility with efficiency in its compact size and rugged design, capable of fast print speeds of up to 100mm/s and a drop rating of 1.98m. Featuring a best-in-class operational battery life, fast Near Field Communication (NFC) pairing and a versatile compatibility with multiple smart devices, it is ideally suited for on-the-go printing - from retail to hospitality across various business applications. Reliable and easy to use, the TM-P20 is vital in elevating your business' productivity.















# **ENGINEERED FOR BUSINESS**

### **High Performance, Small Footprint**

Discover a lightweight of 221g along with ultra-compact features and multiple connectivity options.

## **Industry-leading Battery Life**

Ensure uninterrupted service to customers with up to 16 hours operational battery life for Wi-Fi models and 26 hours for Bluetooth models.

#### **Easy Setting and Configuration**

Comes complete with ESC/POS®, OPOS, JavaPOS and Windows® drivers which allow instant compatibility with existing POS solutions.



MODEL NUMBER	TM-P20
Print Technology	
Printing Method	Thermal line printing
Print Font	
Font	Font A: 12 x 24 32cpl; Font B: 9 x 24 42cpl (Default); Font C: 9 x 17 42cpl; Font D: 10 x 24 38cpl;
	Font E: 8 x 16 48cpl
Character Size (W x H)	Font A: 1.5 x 3.0mm; Font B: 1.12 x 3.0mm; Font C: 1.12 x 2.1mm; Font D: 1.25 x 3.0mm;
	Font E: 1.0 x 2.0mm
Character Set	95 Alphanumeric, 18 International, 128 x 43 Graphic
	Bar code: UPC-A, UPC-E, JAN8/EAN8, JAN13/EAN13, ITF (Interleaved 2 of 5), Codabar (NW-7),
	Code 39, Code 93, Code 128, GS1-128 (UCC/EAN-128), GS1 DataBar Omnidirectional, GS1 DataBar
	Truncated, GS1 DataBar Limited, GS1 DataBar Expanded, 2D symbol, PDF417, Datamatrix, QR Code,
	Maxi Code, Composite Aztec
Interface	802.11b/g/n (2.4GHz) and 802.11a/n (5GHz) or Bluetooth 3.0 (EDR supported)
Data Buffer	4,000 bytes
Print Speed Max.	100 mm/sec (Receipt Version)
Dot / Line	384 dots
Dot / Inch	203 dpi
Paper	
Dimensions (mm)	Roll paper: 57.5 ± 0.5 (W) × Dia. 40.4
Power	Custom Lithium-Ion Battery Pack, AC Adapter (Option)
Power Saving	Auto Power-off Function, Wi-Fi Power-saving Function
Charging	AC Adapter (3 hours to Full Charge)
Battery Life*	Wi-Fi: 9 hours   Wi-Fi (Energy saving mode): 16 hours   Bluetooth: 26 hours
Operating Temperature	10 to 50° C (14 to 122° F) Bluetooth Model, 0 to 50° C (32 to 122° F) Wi-Fi Model 10 – 90% RH
Humidity	
Drop Rating	Test Rating of 6.5 feet
Reliability	40 million Paras
Printer Mechanism Life	10 million lines
MTBF	120,000 hours
MCBF	16,000,000 lines
Colour	Epson Black (EBCK)
Overall Dimensions (W x D x H)  Mass (Approx.)	79.0 x 119.8 x 43.6mm (Belt clip included)
	Wi-Fi Model: Approximately 221 g {0.49 lb}
	Bluetooth Model: Approximately 212 g {0.47 lb}
Options	(Battery included; Belt Clip and Roll Paper Excluded, and Single Charger not included)
	Single Printer Charger/Cradle (OT-SC20), Battery Pack (OT-BY20), Padded Case (OT-PC20),
Standard Accessories ROM	Battery Spacer (OT-BS20)
	Roll Paper × 1 Roll (For Checking the Initial Movement of the Printer), CD-ROM (Drivers, Utility software,
	Manuals), Setup guide, Battery, Printer Charger, Belt Clip
General Information	
Supported Operating Systems	Mobile iOS, Android and Windows, (Security Level WEP, WPA, WPA2-Personal/Enterprise)
ROM	64 MB
NV Area	User NV 1 KB, NV Graphics 384 KB
Audible Alert	Programmable Buzzer
Sensors	Paper End, Cover Open, BM Sensor
LED Indicators	Battery Charge Level, Power Status, Error Condition
Software	TM-P20 Utility, EpsonNet Config, EpsonNet Simple Viewer, TM-P20 Remote Configuration Tool,
	TM Bluetooth Connector, Built-in Configuration Page
Easy Setting	Easy Connection for Bluetooth - NFC, Easy Connection for Wi-Fi - NFC, Easy Connection for Bluetooth -
	Barcode, Easy Connection for Wi-Fi - Barcode, Easy Wi-Fi Setting - AdHOC Mode

Dimensions & Weight

Weight: Approx. 221 g (0.49 lb)



#### Legend

dpi dots per 25.4 mm (dots per inch)

cpl characters per line

\*P20 battery life can vary significantly depending on usage.

© 2015 Epson India Pvt. Ltd. All Rights Reserved. Reproduction in part or in whole, without the written permission from Epson, is strictly prohibitiot. EPSON and EXCEED YOUR VISION are registered trademarks of Seiko Epson Corporation. All other products names and other company names used herein are for identification purposes only and are the trademarks or registered trademarks of their respective owners. Epson disclaims any and all rights in those marks. Print samples shown are simulations only. Specifications and product availability are subject to change without notice and may vary between countries. Please check with local Epson offices for more information.

Information correct at time of printing Printed December 2017

## EPSON INDIA PVT. LTD.

12th Floor, The Millenia, Tower A, No.1, Murphy Road, Ulsoor, Bangalore - 560 008. Tel: 080-30515000 Fax: 080-30515005

#### Regional Offices

Ahmedabad - 33148500/01, Chennai - 3967 7500, Cochin - 4012 315, Coimbatore - 98942 19200, Kolkata - 6500 9370/77, Mumbai - 3079 8200, New Delhi - 3312 0300/01, Pune - 3028 6000/05, Hyderabad - 6463 9640/41



Epson Helpline: For product info or service - 1800 425 0011
For service - 1860 3000 1600 (9AM - 6PM) (Mon - Sat)
Email: pos@eid.epson.in www.epson.co.in

Dealer's Stamp