EPSON®

WorkForce® Enterprise AM-C550

A4 Color Multifunction Printer

PRECISIONCORE
HEAT·FREE

Printer shown with optional accessories

The perfect MFP for maximizing productivity in the office, with a versatile design, low maintenance, and print speeds up to 55 ISO ppm† and low power consumption.

Powerful business productivity: 55 ISO ppm† print speed (black/color) and fast first page output.

PrecisionCore Heat-Free® Technology: simplified printing process for exceptional reliability and low power consumption.

Reliable performance: recommended monthly print volume of up to 50,000 pages and paper capacity of up to 2100 pages.

Versatile: configurable design for desk or floor placement, with fax and network options available.

Robust security features: protect sensitive documents, limit access, and secure device communications.

Compatible with Epson solutions: Epson Device Admin, Epson Print Admin, Epson Remote Services and third-party solutions via Open Platform.

Intuitive operation: easy-to-use 10.1" color touchscreen with a customizable user interface.

Remarkable image quality: DURABrite® Pro fast-drying, water-resistant pigment ink delivers vivid color and crisp black text.

Printer shown with optional accessories.

Print

Printing Technology PrecisionCore Heat-Free 4-color (CMYK) drop-on-demand line head inkjet technology
Maximum Print Resolution 600 x 2400 dpi
Print Speed† 55 ISO ppm (black /color) simplex, 55 ipm (black/color) duplex
Print Features Simplex, Duplex, Collating, Rotate-Sort, Mixed Paper Sizes, Secure Printing, Watermark

Mobile Printing and Scanning

Epson Connect™ Solutions[2] Epson Email Print, Epson Remote Print, Epson Smart Panel® App[3]
Other AirPrint®, Mopria® Print Service, Scan to Cloud[4]

Copy

Copy Speed Flatbed†† 55 ISO cpm (black/color)
Copy Speed ADF†† 55 ISO cpm
Copy Quantity 1 - 9,999
Maximum Copy Size 8.5" x 14"
Input Copy Resolution (dpi) Maximum 600 x 600
Copy Features Automatic 1-Sided to 2-Sided, Fit to Page, Automatic Reduction and Enlargement (25% - 400%), Free-Form Magnification, ID Copy, Adjustable Copy Density, Collate, Page Numbering, Message Stamp, Date Stamp, 1-Sided to 2-Sided, 2-Sided to 1-Sided, 2-Sided to 2-Sided, Adjustments - Density, Contrast, Color, Sharpness, Text Enhancement, Mixed-Size Originals

Scan

Scanner Type Color flatbed/Auto 2-sided ADF
Scanner Sensor Mono CIS
Optical Resolution 600 dpi
Hardware Resolution Maximum 600 x 1200 dpi
Maximum Resolution 9600 dpi interpolated
Scanner Speed[1] ADF Simplex 50 ipm/Duplex 100 ipm
Maximum Scan Bed Size 8.5" x 14"
Scan Features Scan to PC (USB and network), Scan to Cloud[4], Scan to Email (SSL), Scan to Network Folder, LDAP Support, Scan to Memory Card/Flash Drive, TWAIN Output Format (PDF, JPEG, TIFF, Multi-TIFF, BMP[Win], PNG), Skip Blank Pages, Remove Shadows/ Punch Holes, Density Adjustment, Optical Character Recognition (optional)

Ink

Ink Type DURABrite Pro pigment ink
Replacement Ink Cartridges[11] T08M High-Capacity Ink Cartridges - Black, Cyan, Magenta, Yellow (Yield, ISO pages - Black: 31,500, Color: 28,000)
Epson strongly recommends the use of genuine ink to ensure optimal printing quality and performance.
Fade Resistance/Print Longevity[12] Up to 400 years in dark storage

Fax (optional)

Transmission Types Super G3 Fax (1 line), IP (T.38) Fax
Receive Memory 6MB
Speed Dial Numbers Up to 2,000
Fax Features Send, Receive, Fax to Email, Fax to Folder, Inbox Password, Delayed Send, Sharpness, PC Fax, Group Dial (up to 200 groups)

Auto Document Feeder

Support Paper Thickness 52 g/m² – 128 g/m²
Paper Capacity/Number of Originals 100 sheets, 80 g/m²
Automatic 2-Sided Scan/Copy/Fax Yes

Box function

Number of Shared Boxes 1 - 199
Maximum Number of Personal Boxes Unlimited
Maximum Storable Number of Documents 3,000
Maximum Storable Number of Pages 9,000

Connectivity

Standard Connectivity
SuperSpeed USB 3.0, Ethernet - 1000Base-T/100Base-TX/10Base-T, Wireless LAN (optional), Wi-Fi Direct®6 (optional)
Operating Systems Windows® 11 (64-bit), Windows 10 (32-bit, 64-bit), Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Server® 20086 - Windows Server 20226, Mac® OS X® 10.9.5 - macOS® 14.x7, Print/Scan Chromebook® OS ver.89 or later
Extended Connectivity
1 Super G3 Fax card supported

Paper Handling

Maximum Paper Size
Standard Cassettes: Up to 8.5" x 14"
Multipurpose Tray: Up to 8.5" x 14"
Paper Types Plain, Thin, Thick, Recycled, Preprinted, Letterhead, Color, Envelope (Monarch, #10, DL, C6, C4)
Number of Paper Trays 1 standard cassette tray and 1 multipurpose tray; optional single cassette; optional dual cassette
Input Paper Capacity 2,100 sheets (500 x 1 standard tray, 500 x 1 optional single cassette tray, 500 x 2 optional dual cassette trays, 100 x 1 multipurpose tray)
Supported Paper Weights
Cassette Trays/Multipurpose Tray: Up to 250 g/m²
Cassettes 2-4 (Optional): Up to 250 g/m²

Eco features

Rated EPEAT® Silver
RoHS compliant

General

Display 10.1" color touchscreen
Memory[8] 8 ,192MB
Temperature
Operating: 50 ° F to 95 ° F (10 ° C to 35 ° C)
Storage: 7 ° F to 104 ° F (-14 ° C to 40 ° C)
Relative Humidity
Operating: 15% – 85%
Storage: 5% – 85% (no condensation)
Rated Voltage AC 100 V – 240 V
Rated Frequency 50 Hz – 60 Hz
Rated Current 3.0 A – 1.5 A
Power Consumption (Approximate)
Maximum: 160 W
Standalone Copy Printing: 84 W
Ready Mode: 36 W
Sleep Mode: 0.8 W
TEC Rating: 0.19 kWh/week
Weight and Dimensions (W x D x H)
Main Unit
18.3" x 19.3" x 22.4"
Weight (W/O Supplies): 124.2 lb
Weight (W/ Supplies): 129.5 lb
Main Unit with Optional Single Cassette:
18.3" x 19.3" x 26.4", Weight: 143.5 lb
Main Unit with Optional Single Cassette and Optional Dual Cassette:
18.3" x 19.3" x 36.9", Weight: 188.1 lb
Software Available[9] Epson printer driver, PCL 5 driver emulation10, PCL 6 driver emulation10, Adobe® PostScript® 3™, Document Capture Pro
Supported Epson solutions Epson Device Admin, Epson Print Admin, Epson Remote Services, Document Capture Pro
Warranty 1 year limited warranty
Country of Origin Indonesia

Ordering Information

WorkForce Enterprise AM-C400	C11CJ92201
Optional Single Cassette	C12C937441
Optional Dual Cassette	C12C937461
Wireless LAN Interface	C12C936861
Super G3 Fax Board	C12C935251
OCR Expansion Board/License	C12C936801
Print Set Feature License	EDS0100001
Red Erase Feature License	EDS0100002
Authentication Device Table	C12C937381
Paper Cassette Lock	C12C936771
Maintenance Box	C12C937201

† Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software and page complexity. For more information, visit www.epson.com/printspeed. †† Black and color copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration, and page complexity. For more information, visit latin.epson.com/velocidad-de-impresión

* This product uses only Epson brand ink bags. Other brands of ink bags and ink supplies are not compatible and may not work properly even if they indicate that they are compatible.

1 Based on 200 dpi, letter-size, in Black-and-White or color. 2 Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit www.epson.com/connect. 3 Requires Epson Smart Panel app download. Data usage fees may apply. 4 Requires an Internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit www.epson.com/connect. 5 Wi-Fi CERTIFIED™; level of performance subject to the range of the router being used. Wi-Fi Direct® may require printer software. 6 Only printing and scanning are supported under Windows Server OS. 7 Some applications and/or functions may not be supported under Mac OS X and macOS. 8 RAM size definition is the total amount of RAM memory capacity inside the device, regardless of memory use. 9 Internet access is required to install Mac OS X and macOS drivers and software. 10 Not all media types are supported for PCL printing. 11 Replacement cartridge yields are based on ISO/IEC 24711 tests in Default Mode printing continuously. Cartridge yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors have to be installed for printing. For print quality, part of the ink from the included cartridges is used for printer startup and a variable amount of ink remains in the cartridges after the "replace cartridge" signal. For details, visit www.epson.com/inkinfo. 12 Display permanence based on accelerated testing of prints displayed under glass in indoor display conditions; album permanence based on accelerated testing of prints in dark storage conditions. Actual print stability will vary according to media, printed image, display conditions, light intensity, temperature, humidity and atmospheric conditions. Epson does not guarantee the longevity of prints. For maximum print life, display all prints under glass or UV filter or properly store them.

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