Vulnerability in Web Config in Printer Products

Thank you for using Epson products.

A vulnerability has been identified in some Epson printer products in the software (Web Config[*]) that can check the status of the product itself or change settings on a Web browser.

* Web Config allows the user to check the status of the product or change the settings by entering the IP address of the product in the URL field on a web browser such as Edge or Safari. Web Config may be referred to as Remote Manager in some products.

● Confirmed vulnerabilities

Printer product power off vulnerability

Accessing the Web Config of this product with a specific URL may turn off the power of this product.

● Impact of vulnerability

Currently, there are no reports of any attacks exploiting this vulnerability.

● Target products and countermeasures

・Products other than the following are not affected because there are no vulnerabilities or measures have been taken at the time of shipment.

・For products for which countermeasure firmware is not scheduled to be provided, we strongly recommend taking countermeasures using the "Workaround".

Product Name	Countermeasure
Artisan 700	Workaround
Artisan 710	Workaround
Artisan 800	Workaround
Artisan 810	Workaround
Epson ME Office 650FN	Workaround
Epson ME Office 700FW	Workaround
Epson ME Office 80W	Workaround
Epson Stylus NX510	Workaround
Epson Stylus NX515	Workaround
Epson Stylus Office B40W	Workaround
Epson Stylus Office BX310FN	Workaround
Epson Stylus Office BX600FW	Workaround
Epson Stylus Office BX610FW	Workaround
Epson Stylus Office T40W	Workaround

Epson Stylus Office TX510FN	Workaround
Epson Stylus Office TX515FN	Workaround
Epson Stylus Office TX600FW	Workaround
Epson Stylus Office TX610FW	Workaround
Epson Stylus Photo PX700W	Workaround
Epson Stylus Photo PX710W	Workaround
Epson Stylus Photo PX800FW	Workaround
Epson Stylus Photo PX810FW	Workaround
Epson Stylus Photo TX700W	Workaround
Epson Stylus Photo TX710W	Workaround
Epson Stylus Photo TX800FW	Workaround
Epson Stylus Photo TX810FW	Workaround
Epson Stylus SX510W	Workaround
Epson Stylus SX515W	Workaround
Epson Stylus SX600FW	Workaround
Epson Stylus SX610FW	Workaround
Epson Stylus TX550W	Workaround
WorkForce 310	Workaround
WorkForce 315	Workaround
WorkForce 40	Workaround
WorkForce 600	Workaround
WorkForce 610	Workaround
WorkForce 615	Workaround

● Workaround method

In order for the user to use the product safely and securely, please install and configure it, according to the security guidebook.

・Installation and configuration according to the security guidebook

- Connecting to the Internet
  The product should not be directly connected to the Internet and should be installed in a network protected by a firewall.
  In that case, please set a private IP address and operate.