- Q: I don't see the status of my print jobs since I updated Windows 10. What should I do? It is disable Bi-Direction support of printer after applied Windows 10 Fall Creators Update.
- A: Enable bidirectional support in the product's driver. Do the following:
- 1. Click 🔳 and select 📓 (Settings) > Devices > Printers & scanners.
- 2. Select your product and click Manage.
- 3. Click Printer properties.
- 4. Select the Ports tab.
- 5. Select the Enable bidirectional support checkbox and click OK.

Color Management		Security	Version Information
General	Shari	ng Ports	Advanced
EF	SON Series		
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Port	Description	Printer	^
LPT1:	Printer Port		
LPT2:	Printer Port		
LPT3:	Printer Port	EPSON Seri	es
COM1:	Serial Port		
COM2:	Serial Port		
COM3:	Serial Port		
COM4:	Serial Port		~
Add Port		Delete Port	Configure Port
Enable bid	lizactional curren		
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