

Q: I don't see the status of my print jobs since I updated Windows 10. What should I do?
It is disable Bi-Direction support of printer after applied Windows 10 Fall Creators Update.

A: Enable bidirectional support in the product's driver. Do the following:

1. Click  and select  (Settings) > Devices > Printers & scanners.
2. Select your product and click Manage.
3. Click Printer properties.
4. Select the Ports tab.
5. Select the Enable bidirectional support checkbox and click OK.

