






Epson PreferredSM Plus Extended Service Plans We've got you covered



There is no time for downtime when running your business.

That's why we offer Extended Service Plans, representing cost-effective, convenient and worry-free solutions that will help you maximize productivity and protect your investment.

Epson Preferred Plus Extended Service Plans offer users convenience and peace of mind by providing a way to extend the length of coverage for your equipment for up to 2 continuous years beyond the limited warranty¹. With an Extended Service Plan designed to keep your equipment up and running, Epson's got you covered.

Plan Features	Plan Benefits
 Dedicated technical support team and phone number²	<ul style="list-style-type: none"> • Direct access to world-class technical expertise to help diagnose and resolve issues • Designed specifically for Epson robots • Self-repair to get you back up and running • Pre-paid on approved repairs⁴ • Maximum savings on 2-year plans
 Genuine Epson[®] OEM parts	
 Replacement parts³	
 Priority shipment of replacement parts	
 Discounts on multi-year plans	

Limited warranty and Extended Service Plans

Epson robots come with a 15-month limited warranty, featuring parts replacement³ or Return for Repair⁵. If you experience an issue during the limited warranty period, simply call our technical support team who will diagnose your issue and either send you replacement parts³ or provide instructions on how to send your product to a repair center, where parts, labor and return shipping are covered by Epson.

At any time within the limited warranty period, you can choose an **Epson Preferred Plus Extended Service Plan for 1 or 2 years of additional coverage**. Select a plan that best meets your coverage needs, while providing a cost-effective way to protect your investment and manage costs.

Want to learn more about maximizing productivity with Epson Preferred Plus Extended Service Plans? Contact your Epson sales or service representative — call (866) 762-6871 or visit Epson.com/esp today.

¹ You may purchase Extended Service Plans for up to a maximum of 2 years of continuous coverage beyond the limited warranty period. Extended Service Plans can be purchased any time that you are covered under an Epson limited warranty. | ² Priority Technical Support hours of operation are Monday through Friday, 6 a.m. to 5 p.m. Pacific Time, excluding holidays. | ³ Coverage varies by model. Excluding maintenance parts, Epson will provide all necessary parts for covered repairs. See individual Extended Service Plans for specific details. | ⁴ Prepaid shipping within the United States, Puerto Rico and Canada only. | ⁵ If warranty service is required, Epson at its sole discretion will send replacement parts or repair the product at an authorized service center without charge for parts and/or labor.