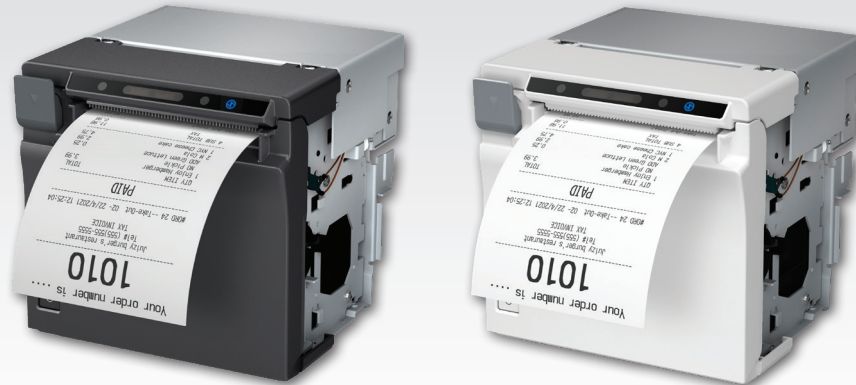


## Epson® EU-m30 Kiosk Thermal Receipt Printer

Receipt Printer

POS



### Self-Ordering and Self-Checkout Kiosk Thermal Receipt Printer.

**Compact and kiosk friendly** — thermal receipt printer with easy mounting kit provides effortless kiosk integration and serviceability

**Remote monitoring support** — provides printer fleet management and minimizes downtime in kiosk deployments

**New bezel for efficient kiosk integration** — optional bezel with LED indicators aids in better paper path alignment and paper jam prevention

**Easy troubleshooting** — illuminated attention and error status LED alerts help with speedy error resolutions in the field

**Secure access** — security features like restricted front cover access and button cover options prevent unauthorized access to the printer

**High printer reliability** — 150 km printhead life and auto cutter life of 1.5 million cuts<sup>1</sup>

**Fast receipt printing** — print speed up to 250 mm/sec

**Paper-saving functions** — reduce paper usage by up to 30%<sup>2</sup>



Shown with bezel  
(optional sold separately)

### Print

**Print Method** Thermal line printing  
**Print Speed** 250 mm/sec (9.84"/sec) max. for graphics and text  
**Print Resolution** 203 dpi

### Print Fonts

**Fonts** 12 x 24 48 cpl (default);  
 Font B: 10 x 24 57 cpl; Font C: 9 x 17 64 cpl  
**Character Set** 95 Alphanumeric, 18 International, 128 x 43 Graphic  
**Barcode** UPC-A, UPC-E, JAN8/EAN8, JAN13/EAN13, Code39, Code93, Code128, ITF, CODABAR (NW-7), GS1-128, GS1 DataBar, Code 128 Auto  
**Two-Dimensional Symbol Printing** PDF417, QR Code, MaxiCode, DataMatrix, Aztec Code, Two-Dimensional GS1 DataBar, Composite Symbology

### Media Handling

**Media Dimensions**  
 80 mm: 79.5 ± 0.5 x 83 mm  
 3.13" ± 0.02" (width) x 3.27" (roll diameter)  
 58 mm: 57.5 ± 0.5 x 83 mm  
 2.26" ± 0.02" (width) x 3.27" (roll diameter)  
**Thickness** 48 – 80 µm  
**Type** Thermal roll paper  
**Paper Feed Method** Friction feed  
**Paper Loading** Drop-in  
**Roll Diameter (Max.)** 3.27"/83 mm  
**Core Diameter (Min.)** 0.71"/18 mm  
**Paper Guide** Yes  
**Auto Cutter** Yes  
**Near-End Sensor** Yes

### Connectivity

**Interface** Built-in USB, Built-in Serial

### Reliability<sup>1</sup>

**Printer Reliability** 17 million printing lines  
 MTBF 360,000 hours  
 MCBF 65,000,000 lines  
**Thermal Head Life** 150 km  
**Auto Cutter Reliability** 1.5 million cuts

### General

**Data Buffer**  
 Receive: 45 bytes or 4KB, selectable  
 User-Defined: 12KB  
 Macro: 2KB  
 NV Graphics: 384KB  
 NV User: 1KB  
**Download Graphics Memory** 208KB  
**LED Indicators** Power – Blue; Error – Orange (3 LEDs);  
 Flashing – Blue (2 LEDs)  
**Sensors** Paper End, Near-End Sensor  
**Power Consumption** Operating: Approx. 24.2 W, Standby: 0.8 W (Both Models), Power Source: 24 VDC +/- 7%  
**Power Supply Adapter** PS-180 (Compatible, Not Included)  
**Temperature** 5 °C to 45 °C (41° F to 113° F)  
**Relative Humidity** 10 – 90%  
**Acoustic Noise Level** 60 db  
**Standards and Approvals** EMC North America FCC Class A, ICES-003 Class A, Europe EMC Directive (EN55032/24) EMC Class A, Oceania RCM AS/NZS CISPR32 Class A Safety Standard UL cULus UL62368-1/CAN/CSA No 62368-1; CB (IEC60950-1/IEC62368-1); TUV Bauart (EN62368-1)  
**Dimensions Without Bezel (W x D x H)** 5" x 5.17" x 5" (127 x 131.2 x 127 mm)  
**Dimensions With Bezel (W x D x H)** 5" x 6.12" x 5" (127 x 155.9 x 127 mm)  
**Weight** 2.87 lb/1.3 kg  
**Color** ENB9 (Epson White), EBCK (Epson Black)

### Eco Features

RoHS compliant  
 Recyclable product<sup>3</sup>  
 Epson America, Inc. is a SmartWay® Transport Partner<sup>4</sup>

### What's in the Box\*

Epson EU-m30 Printer, Thermal Roll Paper (Starter Roll for Testing), Power Switch and Power/Feed Switch Covers, Roll Paper Guides for 58 mm (2.28") Paper, Small Cover Open Lever, Including 1 Spare Screw, Equipment Mounting Brackets (x2), Product Fixing Brackets, Including 2 Screws + 1 Spare (Total of 3 Screws)

\*Contents vary by individual SKU.

### Software and Utilities

**For Tablet** ePOS™ SDK for Android™, Utility for Android, Print Assistant for Android  
**For PC** EPSON Advanced Printer Driver, EPSON OPOS ADK, EPSON JavaPOS ADK (Windows®), EPSON OPOS ADK for .NET, EU-m30 Utility, Epson TM Virtual Port Driver, EU-m30 Firmware Updater, Epson Monitoring Tool, Epson Deployment Tool

### Warranty

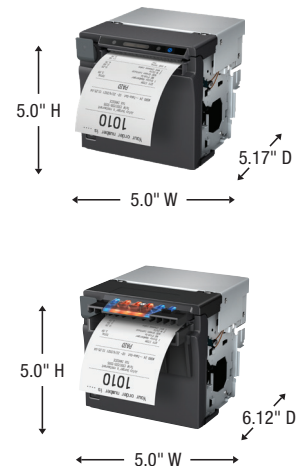
2-year limited warranty; optional extended warranty available

### Ordering Information

Model Number	Interfaces	Part Number
<b>Epson Black</b> EU-m30	Serial, USB	C31CK01002
<b>Epson White</b> EU-m30	Serial, USB	C31CK01001
<b>Accessories</b>		<b>Model Number</b>
Bezel for EU-m30		OT-BU30
External Buzzer		OT-BZ20
Power Supply Adapter		PS-180

### Epson Preferred™ Plus Extended Service Plans<sup>5</sup>

1-Year Return for Repair	EPPSDEXTA1
2-Year Return for Repair	EPPSDEXTA2
3-Year Return for Repair	EPPSDEXTA3
1-Year Renewal Return for Repair	EPPSDEXTA1S
1-Year SITA Coverage	EPPSDSITAA1
2-Year SITA Coverage	EPPSDSITAA2
3-Year SITA Coverage	EPPSDSITAA3
4-Year SITA Coverage	EPPSDSITAA4
5-Year SITA Coverage	EPPSDSITAA5
1-Year Renewal SITA Coverage Extension	EPPSDSITAA1S



**WARNING:** The paper roll shipped together with this product can expose you to chemicals, including Bisphenol A and Bisphenol S, which are known to the State of California to cause birth defects or other reproductive harm.  
 Wash hands after handling.

For more information, go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

<sup>1</sup> Rated printhead and cutter lives are only estimates based on normal use of the printer operated at room temperature and normal humidity. Epson's statements about reliability levels are not warranties of the media or Epson's printers, and the only warranties for printers are the limited warranty statements for each printer. See [www.epson.com/testedmedia](http://www.epson.com/testedmedia) for more information on Tested Media. | <sup>2</sup> Paper savings depend on the text and graphics printed on the receipt. | <sup>3</sup> For convenient and reasonable recycling options, visit [www.epson.com/recycle](http://www.epson.com/recycle) | <sup>4</sup> SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency. | <sup>5</sup> See individual service plan for details.

See the latest innovations from Epson Business Solutions at [www.epson.com/forbusiness](http://www.epson.com/forbusiness)

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