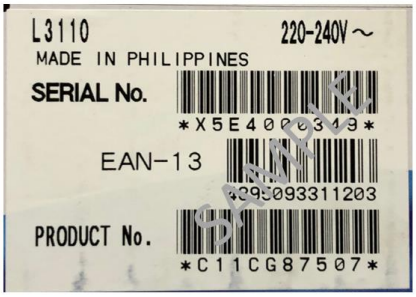
Gift Redemption Procedure (Apply to redemption of ink, powerbank and travel bag):

1. Register warranty online: https://www3.epson.com.hk/myepson/registerselectusage.html
2. Customers have to redeem gift(s) with following documents within 30 days from date of purchase at redemption center
   a) Original invoice of purchased products
   b) Original serial number sticker on the box

Serial number sticker sample



Redemption Center

Address: Unit 715-723, 7/F, Trade Square, 681 Cheung Sha Wan Road, Kowloon, Hong Kong (Cheung Sha Wan MTR Station Exit B)

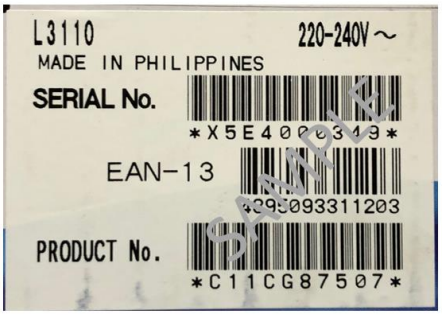
Business Hours: Monday to Friday, 10am to 6pm (Close on Saturdays, Sundays and Public Holidays)

Hotline: (852) 2827 8711

禮品換領程序 (適用於換領墨水、充電器及旅行收納袋)：

1. 進行網上保養登記：https://www3.epson.com.hk/myepson/registerselectusage.html
2. 於購買日期起計 30 天內憑以下完整資料到換領中心換領：
   a) 購買產品之單據正本
   b) 機盒上之機身編號貼紙

機身編號貼紙樣本



換領中心

地址：香港九龍長沙灣長沙灣道 681 號貿易廣場 7 樓 715-723 室 (長沙灣港鐵站 B 出口)

辦公時間：星期一至五 10:00am - 6:00pm (星期六、星期日及公眾假期休息)

查詢熱線：2827 8711