

EPSON®

WorkForce® Enterprise AM-C5000

PRINT | COPY | SCAN

Color Multifunction Printer



Revolutionary multifunctional color printer; low maintenance and energy consumption thanks to PrecisionCore Heat-Free® technology.

Key features

- **PrecisionCore Heat-Free technology:** advanced technology that offers simple, reliable and energy-efficient printing.
- **Powerful business productivity:** print speed of 50 ISO ppm* (black/color); fast first page out.
- **Engineered for reliable performance:** recommended monthly print volume of 8,000 to 60,000 pages.
- **Energy efficient:** lowest power consumption in its class¹, up to 55% lower vs. color laser printers¹.
- **Remarkable image quality:** with fast-drying, water-resistant DURABrite® pigment ink, produce vivid colors and sharp black text.
- **Robust security:** protect sensitive documents, limit access, and strengthen communication between devices.
- **Versatile printing features:** finishing capabilities for booklets, stapling, hole punching, FAX, and more.
- **Compatible with Epson® Solutions Suite and industry-leading third-party solutions:** Epson Open Platform enables seamless integration into workflows.
- **Easy operation:** 10.1" touchscreen, with customizable interface and intuitive operation.
- **Space-saving design:** with the smallest footprint in its class² and internal finisher, makes installation location more flexible.



Print Speed of 50 ISO ppm*
(black/color)



Recommended monthly print volume
8,000 to 60,000 pages



Epson Open Platform

INKJET
NOW

WorkForce® Enterprise AM-C5000



Product specs

Print	
Printing Technology	PrecisionCore Heat-Free 4-color (CMYK) drop-on-demand line head inkjet technology
Maximum Print Resolution	600 x 2400 dpi
Print Speed ¹	50 ISO ppm (black/color) simplex, 50 ipm (black/color) duplex
Print Features	Simplex, Duplex, Collating, Rotate-Sort, Mixed Paper Sizes, Secure Printing, Watermark, Poster Printing
Mobile Printing and Scanning	
Epson Connect™ Solutions ³	Epson Email Print, Epson Remote Print, Epson Smart Panel® App ⁴
Other	AirPrint®, Mopria® Print Service, Scan to Cloud ⁵
Copy	
Copy Speed Flatbed ^{1†}	50 ISO cpm (black/color)
Copy Speed ADF ^{1†}	50 ISO cpm
Copy Quantity	1 - 9,999
Maximum Copy Size	11.7" x 16.5"
Input Copy Resolution (dpi)	Maximum 600 x 600
Copy Features	Automatic 1-sided to 2-sided, Fit to Page, Automatic Reduction and Enlargement (25% - 400%), Free-Form Magnification, ID Copy, Adjustable Copy Density, Collate 100 Sheets, Page Numbering, Message Stamp, Date Stamp, 1-sided to 2-sided, 2-sided to 1-sided, 2-sided to 2-sided, Adjustments - Density, Contrast, Color, Sharpness, Text Enhancement, Mixed-Size Originals
Scan	
Scanner Type	Color flatbed/Auto 2-sided ADF
Scanner Sensor	Color CIS
Optical Resolution	600 dpi
Hardware Resolution	Maximum 600 x 1200 dpi
Maximum Resolution	9600 dpi interpolated
Scanner Speed ⁶	ADF Simplex 60 ipm/Duplex 120 ipm
Maximum Scan Bed Size	11.7" x 17"
Scan Features	Scan to PC (USB and network), Scan to Cloud ⁵ , Scan to Email (SSL), Scan to Network Folder, LDAP Support, Scan to Memory Card/Flash Drive, TWAIN Output Format (PDF, JPEG, TIFF, Multi-TIFF, BMP[Win], PNG), Skip Blank Pages, Remove Shadows/Punch Holes, Density Adjustment, Optical Character Recognition (optional)
Fax (optional)	
Type	Walk-up black-and-white and color
Transmission Types	Super G3 Fax (up to 3 lines), IP (T.38) Fax
Receive Memory	6MB
Speed Dial Numbers	Up to 2,000
Fax Features	Send, Receive, Fax to Email, Fax to Folder, Inbox, Password Delayed Send, Sharpness, Copy Ratio, PC Fax, Group Dial (up to 200 groups)
Auto Document Feeder	
Support Paper Thickness	52 - 128 g/m ²
Paper Capacity/Number of Originals	150 sheets, 80 g/m ²
Automatic 2-Sided Scan/Copy/Fax	Yes
Optional Finishing	
Inner Tray	100-sheet output tray exclusively for faxes
Inner Finisher	Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole-Punching (requires additional option)
Staple Finisher	Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole-Punching (requires additional option)
Booklet Finisher (requires Staple Finisher and Saddle Unit)	Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole-Punching (requires additional option), Folding (half-fold, tri-fold), Saddle Stitching
Box Function	
Number of Shared Boxes	1 - 199
Maximum Number of Personal Boxes	Unlimited
Maximum Storable Number of Documents	3,000
Maximum Storable Number of Pages	9,000
Connectivity	
Standard Connectivity	SuperSpeed USB 3.0, Ethernet - 1000Base-T/100Base-TX/ 10Base-T, Wireless LAN (optional), Wi-Fi Direct ⁷ (optional)
Operating Systems	Windows® 11 (64-bit), Windows 10 (32-bit, 64-bit), Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Server® 2008 ⁸ - Windows Server 2022 ⁹ , Mac® OS X® 10.9.5 - macOS® 12.x ⁹ , Print/Scan Chromebook™ OS ver.89 or later
Extended Connectivity	Up to 2 Ethernet ports supported (1 included standard) Up to 3 Super G3 Fax cards supported

Paper Handling	
Maximum Paper Size	Standard cassettes: up to 11" x 17", Multipurpose tray: 11.7" x 47.2"
Paper Types	Plain, Thin, Thick, Recycled, Preprinted, Letterhead, Color, Envelope (Monarch, #10, DL, C6, C4)
Number of Paper Trays	2 standard cassette trays and 1 multipurpose tray; optional dual cassette; optional high-capacity input tray
Input Paper Capacity	2,150 sheets (500 x 2 standard trays, 500 x 2 optional dual cassette trays, 150 x 1 multipurpose tray); optional high-capacity tray: 3,000 sheets
Supported Paper Weights	Cassette trays/Multipurpose tray: up to 300 g/m ² Automatic duplexing: up to 250 g/m ²
General	
Display	10.1" color touchscreen
Total RAM size ¹⁰	8,192MB
Temperature	Operating: 50 °F to 95 °F (10 °C to 35 °C) Storage: -4 °F to 104 °F (-20 °C to 40 °C)
Relative Humidity	Operating: 15% - 85% Storage: 5% - 85% (no condensation)
Noise Level	Less than 57 dB
Rated Voltage	AC 100 V - 240 V
Rated Frequency	50 Hz - 60 Hz
Rated Current	9.0 A - 4.5 A
Power Consumption (approximate)	Maximum: 190 W, Standalone Copy Printing: 115 W Ready Mode: 46 W, Sleep Mode: 0.9 W, TEC Rating: 0.23 kWh/week
Country of Origin	Indonesia
Weight and Dimensions (W x D x H)	Main Unit with Optional Dual Cassette: 21.9" x 24.4" x 47.8" Weight (w/o supplies): 274.1 lb, Weight (w/supplies): 280.0 lb
What's in the box	WorkForce® Enterprise AM-C5000 Color MFP, installation guide, power cord, 5x DURABrite® Pro* Starter Ink Cartridges (2x Black ink cartridges and 3 x color ink cartridges: 1 x Cyan, 1 x Magenta, 1 x Yellow). Additional inks sold separately.
Software Available ¹¹	Epson printer driver, PCL 5 driver emulation ¹² , PCL 6 driver emulation ¹² , Adobe® PostScript® 3™, Document Capture Pro
Epson Solutions Suite	Epson Device Admin, Epson Print Admin, Epson Print Admin Serverless, Epson Remote Services, Document Capture Pro
Warranty	Limited to one (1) year for hardware
Ink	
Ink Type	DURABrite® Pro pigment ink
Replacement Ink Cartridges ¹³	T08C High-Capacity Ink Cartridges - Black, Cyan, Magenta, Yellow (Yield, ISO pages - Black: 50,000, Color: 30,000) Epson strongly recommends the use of genuine ink to ensure optimal printing quality and performance.

Eco Features	
	RoHS compliant Recyclable product ¹⁵

Product Information			
WorkForce Enterprise AM-C5000	C11CJ42201	Staple Cartridge for	C12C935401
Optional Dual Cassette	C12C936871	Staple Finisher	
Cabinet	C12CFM70390	Staple Cartridge for	C12C937001
High-Capacity Tray	C12C936911	Booklet/Inner Finisher	
Inner Tray	C12C936781	Wireless LAN Interface	C12C936861
Inner Finisher	C12C936961/ C12C937421	Optional Gigabit Ethernet Card	C12C934471
	C12C936981	Super G3 Fax Board	C12C935251
2/3 Hole Punch for Inner Finisher	C12C936981	IP Fax License	EDS0300001
2/4 Hole Punch for Inner Finisher	C12C936971	OCR Expansion Board/License	C12C936801/ EDS0200001
Staple Finisher	C12C936751/ C12C937401/ C12C937881	Print Set Feature License	DS0100001
	C12C938001	Red Erase Feature License	EDS0100002
Saddle Unit	C12C938001	Authentication Device Table	C12C937381
2/3 Hole Punch for	C12C936821	Paper Cassette Lock	C12C936771
Staple/Booklet Finisher		Hard Drive (HDD) for Mirroring	C12C936791
2/4 Hole Punch for	C12C936811	Maintenance Box	C12C937181
Staple/Booklet Finisher			

*DURABrite® Pro Starter Ink Cartridges have an approximate capacity of 900 ml. †Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software, and page complexity. For more information, visit www.epson.com/printspeed ††Black and color copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration, and page complexity. For more information, visit www.epson.com/printspeed 1 Compared to similarly featured A3 color laser printers and copiers at 41-50 ppm based on manufacturers' specifications and industry available data as of March 2022. Actual power savings will vary by product model and usage. 2 Floor space defined as width x depth of main unit base, compared to similarly featured A3 color laser printers and copiers at 41-50 ppm based on manufacturers' specifications and industry available data as of March 2022. 3 Most features require an internet connection to the printer, as well as an internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit <http://www.epson.com/connect>. 4 Requires Epson Smart Panel app download. Data usage fees may apply. 5 Requires an internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit www.epson.com/connect. 6 Based on 200 dpi, letter-size, in black-and-white or color. 7 Wi-Fi CERTIFIED™: level of performance subject to the range of the router being used. Wi-Fi Direct™ may require printer software. 8 Only printing and scanning are supported under Windows Server OS. 9 Some applications and/or functions may not be supported under Mac OS X. 10 RAM size definition is the total amount of RAM memory capacity inside the device, regardless of memory use. 11 Internet access is required to install OS X drivers and software. 12 Not all media types are supported for PCL printing. 13 Cartridge yields are based on ISO/IEC 24711 tests in Default Mode printing continuously. Cartridge yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors have to be installed for printing. For print quality, part of the ink from the included cartridges is used for printer startup and a variable amount of ink remains in the cartridges after the "replace cartridge" signal. For details, visit www.epson.com/inkinfo 14 For convenient and reasonable recycling options, visit www.epson.com/recycle

Authorized dealer:

Eco features¹⁴

- Save up to 50% of your paper supply with automatic, two-sided printing
- Low power consumption, 0.9 W in stand by
- RoHS compliant

In Latin America, call the local office or the authorized dealer. Epson Subsidiaries:

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