

WorkForce® ES-C380W Wireless Compact Desktop Document Scanner



Scanners

Compact Desktop

Conquer the clutter—the cloud-enabled organizer for peace of mind.

Ultra compact, space-saving design — save 60% of desk space¹ in virtually any environment

Comprehensive wireless scanning — scan to smartphones², tablets², computers and the cloud² from your desktop, the scanner's touchscreen, or the Epson Smart Panel[®] mobile app³

Easy sharing and collaboration with ScanWay[®] — save directly to a USB drive⁴; email or upload to popular cloud storage services² such as Dropbox[®], Evernote[®], Google Drive™ and OneDrive[®], no computer required

Get organized in a snap — single-step technology captures both sides of a sheet of paper in one pass as fast as 30 ppm/60 ipm⁵

Easily scan in batches — robust 20-page Auto Document Feeder accommodates stacks of paper of varying sizes

Remarkable versatility — scan most document types, from standard paper to cards and passports⁶, using the flexible scan path

Enjoy amazing image quality — intelligent image adjustments with automatic cropping, blank page deletion, background removal, dirt detection, paper skew correction and staple protection

Powerful software included — easy scanning with intuitive Epson ScanSmart[®] software⁷; preview, email, upload and more; automatic file name suggestion and OCR help save time

Convenient portability — small, lightweight design

A confident choice — from the #1 best-selling scanner brand at retail⁸

WorkForce® ES-C380W

Wireless Compact Desktop Document Scanner

Specifications

Type Sheet-fed, one-pass duplex color scanner
Sensor Type Contact Image Sensor (CIS)
Light Source 3-color RGB LED
Optical Resolution 600 dpi
Maximum Hardware Resolution 600 dpi
Maximum Interpolated Resolution 1200 dpi
Color/Grayscale Scan Mode (Bit Depth) 10-bit input/8-bit output (each color)
Buttons Power, Home, Help and 2.4" Color Touchscreen
Auto Document Feeder 20 sheets
Document Size 8.5" x 220" maximum, 2" x 2" minimum
Paper Weight 40 – 127 g/m² for vertical path; 40 – 413 g/m² for straight path
Scan Speed (Letter-Size)⁵ 30 ppm/60 ipm: 300 dpi Black-and-White, Color, Grayscale (High-Speed)
Connectivity USB 2.0 Type-C, Wi-Fi[®] 802.11 b/g/n/a/ac (2.4 GHz and 5 GHz, USB 2.0 Host)
Peak Daily Duty Cycle⁹ Up to 3,500 sheets
Consumables
 Pick-Up and Separation Rollers: 50,000 sheets

System Requirements

Windows[®] 11 (64-bit), Windows 10 (32-bit, 64-bit), Windows 8/8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit) SP1, Mac[®] OS X[®] 10.11.x to macOS[®] 13.x

General

Environmental Conditions
 Temperature (Operating): 41 °F to 95 °F (5 °C to 35 °C)
 Storage: -13 °F to 140 °F (-25 °C to 60 °C)
 Humidity (Operating): 15% – 80% (no condensation)

Power Requirements

Input: 110 V/220 V AC
 Output: 24 V DC at 1 A

Power Consumption

Operation: 10 W (USB) /11 W (Wi-Fi)
 Sleep: 1.0 W (USB)/1.4 W (Wi-Fi)
 Ready: 4.0 W (USB)/4.3 W (Wi-Fi)
 Off: 0.1 W

Warranty 1-year limited warranty in the U.S. and Canada

Country of Origin Indonesia

Weight and Dimensions (W x D x H)

Product Only: 11.7" x 4.1" x 4.9",
 3.85 lb
 Product in Package: 14.5" x 9" x 8.25",
 6.4 lb

Software Included

Epson ScanSmart[®], NewSoft[®] Presto! BizCard[®]
 Software requires Internet connection for download and installation.

Driver Support TWAIN (Epson[®] Scan 2)

What's Included

WorkForce ES-C380W document scanner, *Start Here* poster, USB cable, AC adapter and power cable

Eco Features

ENERGY STAR[®] qualified
 RoHS compliant
 End-of-life options available¹¹
 Epson America, Inc. is a SmartWay[®] Transport Partner¹²

Ordering Information

WorkForce ES-C380W	B11B269201
Roller Assembly Kit	B12B819731
Carrier Sheets	B12B819051
Cleaning Kit	B12B819291
1-Year Extended Service Plan	EPPSNVSCC1

¹ In vertical path scanning position compared to Epson WorkForce ES-400 II with trays extended. | ² Wirelessly scan to smartphones or tablets (Android™/iOS® devices) via the Epson Smart Panel app; download required. Data usage fees may apply. Wirelessly scan to the cloud, PCs or Macs with Epson ScanSmart software, installed on the connected Windows PC or Mac. Internet connection is required. | ³ Requires Epson Smart Panel app download. Data usage fees may apply. | ⁴ USB device maximum capacity of 2TB (formatted in FAT®, FAT32 or exFAT®). Devices with security settings (such as password) cannot be used. | ⁵ Based on letter-sized scans at 300 dpi in Black-and-White, Grayscale or Color Mode, using the USB interface. | ⁶ Optional carrier sheet required. | ⁷ Requires Internet connection for Epson ScanSmart software download and installation on a connected Windows PC or Mac. Not available for iOS or Android mobile devices. | ⁸ Source: The NPJ Group, Inc., Retail Tracking Service, U.S. & Canada, Scanners, Aug. 2021 – Jul. 2022. | ⁹ Peak daily duty cycle is the highest recommended number of scanned sheets per day. For best results, do not exceed the peak daily duty cycle. Calculations based on maximum scanning speed and an assumed daily use time. | ¹⁰ USB power requires USB 3.0 connection port on your computer. | ¹¹ For convenient and reasonable recycling options, visit www.epson.com/recycle | ¹² SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency.



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