

**Singapore Green Label Requirement**  
**Updated as of 16 October 2024**

No.	Description	WF-C878R / C879R
1a	Product Information	<p><b>C878R</b>  Draft, A4 (Black / Colour): 35 ppm / 35 ppm (Black/ Colour)</p> <p>ISO 24734 A4 Simplex (Black / Colour):25 ipm / 24 ipm</p> <p>ISO 24734 A4 Duplex (Black /Colour):17 ipm / 16 ipm</p> <p>ISO 24734 A3 Simplex (Black / Colour):13 ipm / 13 ipm</p> <p>ISO 24734 A3 Duplex (Black /Colour): 11 ipm / 11 ipm</p> <p><b>C879R</b>  Draft, A4 (Black / Colour): 35 ppm / 35 ppm (Black/ Colour)</p> <p>ISO 24734 A4 Simplex (Black / Colour):26 ipm / 25 ipm</p> <p>ISO 24734 A4 Duplex (Black /Colour):18 ipm / 17 ipm</p> <p>ISO 24734 A3 Simplex (Black / Colour):13 ipm / 13 ipm</p> <p>ISO 24734 A3 Duplex (Black /Colour): 11 ipm / 11 ipm</p>
1b	Recycled Content	<p>Total Plastic: 50300g</p> <p>Total weight of PCR or reused parts in %: 5.1%</p>
2a	Proper Handling	<p>Waste ink is classified as industrial waste. Dispose of waste ink according to your local laws and regulations such as entrusting it to an industrial waste disposal company. When handing over the waste ink to the industrial waste disposal company, make sure you include the Safety Data Sheet found on Epson's support website.</p>
2b	Return Methods of products, packaging, and cons	<p>You may deposit your spoilt or unused Epson products at our Epson Customer Care Centre.</p> <p>For Workforce Enterprise models, please call our hotline to request for disposal assistance.</p>

**EPSON SINGAPORE PTE LTD**

438B Alexandra Road, #04-01/04, Block B Alexandra Technopark, Singapore 119968  
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2c	Collection or disposal of cons	Dispose of used consumables (such as waste ink, pre-treatment solution, and cleaning solution) and optional parts according to your local laws and regulations, and always use an industrial waste disposal company. See the guidelines in this section.
2d	Warranty and parts replacement	<p>1-year onsite warranty</p> <p><b>Epson Helpdesk</b> Toll Free: 800-120-5564 Our Helpdesk team can help you with the following over the phone:</p> <ul style="list-style-type: none"> <li>• Enquiries on repair service and warranty</li> </ul>
2e	Paper conservation features	Support Duplex Function
2f	Proper positioning of product to minimize air and noise emission	Office equipment with a LWAd, bw> 63.0 dB(A) is not suitable for use in rooms where predominantly intellectual activities are carried out. Due to the noise emissions, these devices should be installed in separate rooms.
3a	Country of origin	Indonesia
3b	Post sales service info; tel no. and website	<p>Information on product specifications, drivers for download, frequently asked questions (FAQ), Sales Enquiries, and Technical Support via e-mail are available.</p> <p><b>Epson Helpdesk</b> Toll Free: 800-120-5564</p> <p>Our Helpdesk team can help you with the following over the phone:</p> <ul style="list-style-type: none"> <li>• Sales enquiries and product information</li> <li>• Product usage question or problem troubleshooting</li> <li>• Enquiries on repair service and warranty</li> </ul> <p><a href="http://www.epson.com.sg">http://www.epson.com.sg</a></p>

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