

WorkForce® Pro EM-C800

Workgroup Color Multifunction Printer

Print | Scan | Ethernet | PCL1/PS



The compact multifunction and color printer with fast speeds and low printing costs.



PRECISIONCORE
HEAT•FREE

PrecisionCore technology: Exclusive, heat-free printing technology for productivity, reliability, and environmental benefits.

Powerful Business Productivity: Fast print speeds of up to 25 ppm¹ ISO[†] (black/color) with no warm-up time and quick first-page output.

Engineered for reliable performance: recommended monthly print volume³: 8,300 pages.

Energy efficient designed: Low power consumption for your business.

Minimal user intervention: Replaceable Ink Packs System with high-capacity lets you print up to 50,000 ISO black pages /20,000 ISO color pages² without changing the ink packs; paper capacity up to 1,830 pages with optional trays.

Ultra productive features: 50-page ADF and auto 2-sided printing, copying, duplex scanning up to 60 ipm, and faxing; scan to email and more.

Compact design: for a streamlined, efficient workstation.

Remarkable image quality: DURABrite® Ultra-fast drying, water-resistant pigment ink delivers vivid colors and crisp black texts.

Robust security: full suite of advanced security features.

Compatible with Epson Solutions Suite and third-party solutions: Epson Open Platform for seamless workflow integration.

Designed for use exclusively with Epson ink packs.*

Print

Printing Technology Epson PrecisionCore Heat-Free®
Printer Language Epson ESC/P-R, Epson ESC/P® Raster, PCL 5 emulation¹, PCL 6 emulation¹, PostScript 3 emulation
Maximum Print Resolution 4800 x 1200 optimized dpi
Print Speed^{††} Up to 34 ppm (black/color)
ISO Print Speed[†] 25 ppm ISO (black/color) simplex, 16 ppm ISO (black/color) duplex
Minimum Ink Droplet Size As small as 3.8 picoliters
Recommended Monthly Print Volume⁹ Up to 8,300 pages

Mobile Printing

Epson Connect™ Solutions⁴ Epson Email Print, Epson Remote Print Driver, Epson Scan to Cloud, Epson Smart Panel™ App.
Other Apple® AirPrint®, Mopria™ Print Service, Microsoft® Universal Print

Copy

ISO Copy Speed^{†††} 22 ISO cpm (black), 22 ISO cpm (color)
Copy Quality Color/Black-and-White: Standard/Best
Copy Quantity 1 – 999 (PC-free)
Maximum Copy Size 8.5" x 14"
Copy Features Auto 2-sided, Preview, Resize, ID Copy, Collate, Adjustable Copy Density, Remove Punched Holes, Remove Shadows

Scan

Scanner Type Color flatbed/Auto 2-sided ADF
Duplex Scan Speed up to 60 ipm⁵
Photoelectric Device Color CIS line sensor
Scanned Size 8.5" x 14"
Optical Resolution 1200 dpi
Hardware Resolution 1200 x 2400 dpi
Maximum Resolution 9600 dpi interpolated
Scanner Bit Depth 48-bit color input/24-bit color output
Scan Features Scan to PC via Document Capture Pro, Scan to Cloud⁴ (including email), Memory Device, Scan to Network Folder, Password Protected PDFs

Fax

Black-and-white and Color
Modem 33.6 Kbps – as fast as 3 sec per page
Memory Up to 550 pages
Speed Dials 200 (max.)
 PC-Fax

Connectivity

Standard Connectivity
 Hi-Speed USB (compatible with USB 2.0 specification)
 Wireless LAN IEEE (802.11 b/g/n/k/v/r)⁶
Wired Ethernet (1000 Base-T/100 Base-TX/10 Base-T) Wi-Fi Direct⁶⁶
Network Protocols TCP/IP v4/v6
Network Printing Protocols IPP, LDP, Port 9100, WSD
Network Management Protocols SNMP, HTTP, DHCP, BOOTP, AIPPA, PING, DDNS, mDNS, SNT, SLP, WSD, LLTD
 WLAN Security WEP 64 bits, WEP 128 bits, WPA2-Enterprise, WPA2-PSK (TKIP/AES), WPA3-Enterprise, WPA3-SAE (AES)
Operating Systems
 Windows® 10 (32-bit, 64-bit), Windows 8 (32-bit, 64-bit), Windows® 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Server® 2012 R2/7, Windows Server 2012⁵, Windows Server 2008 R2⁷, Windows Server 2008⁷, Windows Server 2016, Windows Server 2019, Windows Server 2022, Windows 11, Mac® OS X® 10.9.5 – macOS 14.x.8

Solutions Support

Epson Solutions supported
 Epson Device Admin, Epson Print Admin, Epson Remote Services, Epson Open Platform

Paper Handling

Paper types Plain (Letter, A4), Photo (Letter, A4, 8" x 10", 5" x 7", 4" x 6")
Paper Sizes 3.5" x 5", 4" x 6", 5" x 7", 8" x 10", 8.5" x 11", 8.5" x 14", A4, A6, half letter, executive, user definable (3" x 5" – 8.5" x 47")
Paper Types Plain paper, Epson Bright White Paper, Epson Presentation Paper Matte, Epson Premium Presentation Paper Matte, Epson Premium Presentation Paper Matte Double-sided, Epson Photo Glossy, Epson Premium Photo Paper Glossy, Epson Ultra Premium Photo Paper Glossy, Epson Premium Photo Paper Semi-gloss.
Envelope Types No. 10
Input Paper Capacity 250 sheets plain paper (250 sheets plain paper x 1 standard tray); Rear Feed: 80 sheets (1,830 sheets total with three optional 500-sheet paper trays)

General

Display 4.3" color
Temperature
 Operating: 50 ° to 95 °F (10 ° to 35 °C)
 Storage: -4 ° to 104 °F (-20 ° to 40 °C)

General (cont.)

Relative Humidity
 Operating: 20 – 80%
 Storage: 5 – 85% (no condensation)
Sound Level
 Printing: 6.9 dB(A)
Rated Voltage AC 100 – 240 V Universal (Automatic)
Rated Frequency 50 – 60 Hz
Rated Current 1.1 A – 0.6 A
Typical Energy Consumption (TEC) 0.18 kWh
Power Consumption
 Power Off: 0.2 W
 Sleep: 1.1 W
 Standby: 13.8 W
 Power On: 30 W
Country of Origin Indonesia
Weight and Dimensions (W x D x H) 16.7 in x 21 in x 16.2 in.
Weight 46.96 lb

Warranty

1-year limited warranty⁹

What's Included

WorkForce® Pro EM-C800 color printer, power cord, DURABrite® Ultra Ink packs² – 4 initial ink packs: Black, Cyan, Magenta, Yellow

Software Available¹⁰

Epson printer driver, PCL 5 driver emulation, PCL 6 driver emulation, PostScript 3, Epson Document Capture Pro

Ink Type DURABrite Ultra pigment ink
Ink Palette Cyan, Magenta, Yellow and Black
Ink Pack Configuration 4 individual ink packs
Replacement Ink Packs² T12N Black, Cyan, Magenta, Yellow (Yield, ISO pages – Black: 10,000, Color: 5,000) T12P Black, Cyan, Magenta, Yellow (Yield, ISO pages – Black: 50,000, Color: 20,000)
 Printer is designed for use with Epson ink packs only, not with third party ink systems*.

Eco Features

RoHS compliant

Ordering Information

WorkForce® Pro EM-C800	C11CK19301
Ink Maintenance Box	C12C938211
Optional Input Tray	C12C937901
Authentication Device Table	C12C939531

* This product uses only genuine Epson-brand ink packs. Other brands of ink supplies are not compatible and, even if described as compatible, may not function properly or at all. † Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software and page complexity. For more information, visit www.epson.com/printspeed †† Print speed are measured in accordance with ISO/IEC 24734 (black/color) ISO 17629 (FPOT) and internal testing in the fastest mode(Max). Actual print times will vary based on factors including system configuration, software, environment and page complexity. For more information, visit latin.epson.com/velocidad-de-impresion ††† Black and color copy speeds (cpm) are determined in default, single-side mode, in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration and page complexity. For more information, visit www.epson.com/copyspeed 1 Not all media types are supported for PCL printing. 2 Replacement ink pack yields are estimated based on ISO/IEC 24711 test in Default Mode printing continuously. Ink pack yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors have to be installed for printing. For more information, visit www.epson.com/inkinfo. 3 Based on 200 dpi, letter-size, in black-and-white or color. 4 Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. 5 Based on 200 dpi, letter-size, in black-and-white or color. 6 Wi-Fi CERTIFIED™: level of performance subject to the range of the router being used. Wi-Fi Direct® may require printer software. 7 Only printing is supported under Windows Server® OS. 8 Some applications and/or functions may not be supported under Mac® OS X®. 9 Product comes with a 1-year limited warranty with the option to purchase extended service plans up to a total of 5 years of continuous coverage. Extended service plan can be purchased at any time that you are covered under an Epson limited warranty or Epson Extended Service Plan. See individual service plan for details. 10 Internet access is required to install all OS drivers and software. Check out the latest innovations in Epson Business Solutions at www.epson.com/forbusiness

latin.epson.com/workforce

In Latin America, contact your local office or authorized distributor. Epson Subsidiaries:

Epson Argentina S.R.L. (0800) 288 37766 Epson Bolivia (800) 100 116 Epson Centroamérica (506) 2588 7800 Epson Chile S.A. (562) 2484 3400 Epson Colombia Ltda. (571) 602 4750 Epson México S.A. de C.V. (5255) 1323 2000 Epson Perú S.A. (511) 418 0210

The specifications and terms are subject to change without prior notice. EPSON, DURABrite, PrecisionCore, PrecisionCore Heat-Free technology, and WorkForce are registered trademarks. Epson Connect and Epson iPrint are trademarks of Seiko Epson Corporation. AirPrint, Apple, Mac, and OS X are trademarks of Apple Inc., registered in the U.S. and other countries. Google Cloud Print is a trademark of Google LLC. Windows, Windows Server, and Windows Vista are registered trademarks or trademarks of Microsoft Corporation in the U.S. and/or other countries. Wi-Fi Direct® is a registered trademark, and Wi-Fi CERTIFIED™ is a trademark of Wi-Fi Alliance®. All other product names and brands are trademarks and/or registered trademarks of their respective companies. Epson disclaims all rights to these marks. Copyright 2024 Epson America, Inc. Com-SS-Oct-13 CPD-64376R1 12/24

Contact:

