

Branch Solutions

Multifunction Devices and Check Scanners



There is no time for downtime when running your business.

That's why we offer a variety of extended service plans, representing worry-free solutions that will help you maximize productivity and protect your investment.

Epson Preferred Plus Extended Service Plans offer users convenience and peace of mind by providing a way to extend the length of coverage or upgrade to Next-Business-Day (NBD) Whole Unit Exchange¹ **for up to a total of 5 years of continuous coverage²**. With a full portfolio of extended service plans designed to keep your equipment up and running, Epson's got you covered.

Plan Features



Comprehensive genuine Epson service parts coverage, including printheads³



Up to a total of 5 years of continuous coverage²



Discounts on multiyear plans



Multiple service types available⁵

Plan Benefits

- **Helps lower total cost of ownership**
- **Get maximum coverage and peace of mind**
- **Maximum savings on 5-year plans⁴**
- **Select a plan that best meets your coverage needs**

Limited warranty and extended service plans

Our POS printers come with a 1-year to 4-year limited warranty with Return for Repair, depending on the model, featuring genuine Epson parts and labor. Simply contact us and we will provide you with instructions to either return the unit for repair or take it to a local Authorized Service Center to get your unit back up and running.

Within the first year of hardware purchase, there are 2 types of Epson Preferred Plus Extended Service Plans you can choose from for your POS printer. Renewals of extended services plans for years 2 through 5 can be purchased anytime as long as you are covered under either your limited warranty or extended service plan². Select a plan that best meets your coverage needs, while providing a cost-effective way to protect your investment and manage costs.

Epson Extended Service Plans:

Return for Repair

- Offers the same level of protection as the limited warranty and covers you for up to a total of 5 years of continuous coverage²
- 1-year or multiyear plans available; buy within 90 days and save on multiyear plans

| Product Series | Return for Repair | |
|--|-------------------|--------------|
| | Plan Duration | Service Plan |
| TM-T TM-L TM-m TM-S1000 DM | 1-Year | EPPSDEXTA1 |
| | 2-Year | EPPSDEXTA2 |
| | 3-Year | EPPSDEXTA3 |
| | 4-Year* | EPPSDEXTA4 |
| | 1-Year Renewal** | EPPSDEXTA1S |
| TM-H TM-U Mobilink™ (P20, P60, P80) PLQ Omnilink® | 1-Year | EPPSDEXTB1 |
| | 2-Year | EPPSDEXTB2 |
| | 3-Year | EPPSDEXTB3 |
| | 4-Year | EPPSDEXTB4 |
| | 1-Year Renewal** | EPPSDEXTB1S |
| TM-S2000 TM-S9000 | 1-Year | ECTMB-I |
| | 2-Year | ECTMB-II |
| | 3-Year | ECTMB-III |

*4-year plan not available for TM-T20IV and S1000/S1000II-NW models. **Plan available while covered under limited warranty or an extended service plan.

Spare-in-the-Air™ (SITA)

- Next-Business-Day Whole Unit Exchange¹
- Available for up to a total of 5 years of continuous coverage²
- Coverage starts on the date of hardware purchase and can be added on top of your limited warranty in the first year
- 1-year or multiyear plans available

| Product Series | SITA | |
|--|----------------------|--------------|
| | Plan Duration | Service Plan |
| TM-T TM-L TM-m TM-S1000 DM | 1-Year | EPPSDSITAA1 |
| | 2-Year | EPPSDSITAA2 |
| | 3-Year | EPPSDSITAA3 |
| | 4-Year | EPPSDSITAA4 |
| | 5-Year | EPPSDSITAA5 |
| | 1-Year Renewal** | EPPSDSITAA1S |
| TM-H TM-U Mobilink (P20, P60, P80) PLQ Omnilink | 1-Year | EPPSDSITAB1 |
| | 2-Year | EPPSDSITAB2 |
| | 3-Year | EPPSDSITAB3 |
| | 4-Year | EPPSDSITAB4 |
| | 5-Year | EPPSDSITAB5 |
| | 1-Year Renewal** | EPPSDSITAB1S |
| TM-S2000 TM-S9000 | 2-Year | SITAS29-2 |
| | 3-Year | SITAS29-3 |
| | 4-Year | SITAS29-4 |
| | 5-Year (At Purchase) | SITAS29-5P |
| | 1-Year Renewal** | SITAS29-1 |

**Plan available while covered under limited warranty or an extended service plan.

Want to learn more about maximizing productivity with Epson Preferred Plus Extended Service Plans? Contact your Epson sales or service representative—call (800) 925-9587 or visit [epson.com/esp](https://www.epson.com/esp) today.

¹ Expedited shipping not available in all areas. Orders must be placed and processed by 1 p.m. Pacific Time for Next-Business-Day delivery. See limited warranty or service plan for details. | ² Product comes with a limited warranty with the option to purchase extended service plans for up to a total of 5 years of continuous coverage. Extended service plans must be purchased within 90 days of hardware purchase. | ³ Please refer to Terms and Conditions for full details. Availability varies by model. Ink and maintenance parts not included. | ⁴ Versus 5 individual 1-year renewal plans. | ⁵ Extended service plan options vary by model.