No-Hassle Expert Installation

Our team of Epson Certified Technicians is here to help you get up and running quickly and efficiently. Offering a world-class installation experience, we not only install, configure and test your printer, Epson driver software and any Epson accessories you have purchased—we also provide basic training1 on how to use your new printer and Epson software, so you have peace of mind knowing your equipment has been set up by Epson Certified Technicians.

When you choose Epson Preferred Plus Installation Service, you can work with confidence knowing your printer is installed and optimized for productivity and print quality, according to Epson specifications. From setup to training1, our team works with you to help ensure your installation is smooth and hassle-free.

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<th>Service Features</th>
<th>Service Benefits</th>
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<td>Epson Certified Technicians</td>
<td>• Confidence of knowing your installation is completed to Epson specifications</td>
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<tr>
<td>Convenient and flexible on-site setup2</td>
<td>• Get up and running quickly—on your schedule3, at your location</td>
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<td>World-class installation service</td>
<td>• Focus on running your business while we handle the installation</td>
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<tr>
<td>Basic training1 on your new Epson printer and driver</td>
<td>• Hassle-free installation process, managed from start to finish</td>
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In addition to installation service, we also offer Epson Preferred Plus Extended Service Plans to cover your equipment beyond the limited warranty. To learn more about Extended Service Plans, contact your Epson reseller, call Epson Customer Service at (800) 925-9587 or visit epson.com/esp.
### SureColor P-Series and T-Series Printers

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<td>EPPT44INS</td>
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### Installation Done Right

The Epson team will work with you and your staff for a smooth and easy installation process. Epson Preferred Plus Installation Service includes:

**Step 1: Pre-Installation**
- Upon receiving the printer at the designated location, the customer should contact Epson for installation.
- Customer assistance required to unpack, unload and move printer to designated location.

**Step 2: Installation and Configuration**
- Finalize printer assembly and connections and install Epson accessories.
- Ink loading and initialization.
- Print quality sample and confirmation using Epson printer driver.
- Setup and configure basic network settings.
- Firmware update and Epson driver/software/utilities installation.
- Printer and printhead alignment, plus nozzle check.

**Step 3: Basic Training**
- Basic printer operation — includes running a nozzle check and performing unidirectional and bidirectional alignment (if applicable) plus other key functions.
- Optional Epson Cloud Solution PORT setup and training (Epson Cloud Solution PORT account creation required prior to installation). On-going printer maintenance training as outlined in the product User’s Guide.

### Customer Responsibilities and Installation Service Limitations:

Customer participation in installation and setup is vital to the installation process.

#### Customer Responsibilities:

- **Installation Site Verification** — customer is responsible for identifying a designated installation area that is accessible to the technician; if location involves stairs customer must have the printer moved up or down, as the technician will only assemble and lift the printer on to the stand. The technician will not move the printer from designated installation area; see installation requirements in product User’s Guide for more information.

- **Power** — customer to provide necessary power requirements, per the printer specifications.

- **Packaging Materials** — customer responsible for removal of trash and packing materials after the installation.

- **Computer** — customer to provide PC or Mac computer for the drivers and software to be installed; this includes a Windows® 8/10/11 computer with 250GB hard drive, 16GB memory, USB 2.0 and 1 gigabit Ethernet.

- **Print Quality Sample** — customer to provide a static or dynamic IP address on a network with Internet access, as well as the necessary network equipment and Ethernet cable.

- **Printer and Printhead Alignment** — customer to provide necessary printer and printhead alignment (if applicable) plus other key functions.

#### Installation Service Limitations — (Items Not Included):

- **Making** any network infrastructure changes.
- **Installing or adjusting** any third-party hardware or software.
- **Providing** non-Epson accessories, including interface, USB or Ethernet cables.
- **Waiting** on-site due to unfulfilled customer responsibilities and customer-caused delays that extend install beyond an eight-hour timeframe may result in additional fees.
- **Providing** instruction beyond basic usage instructions and printer maintenance training; for detailed usage instructions, see product User’s Guide.
- **Waiting** on-site due to unfulfilled customer responsibilities and customer-caused delays that extend install beyond an eight-hour timeframe may result in additional fees.

### Products Covered

- **P-Series 24" Printers Installation Terms and Conditions**
- **P-Series 44" Printers Installation Terms and Conditions**
- **P-Series 64" Printers Installation Terms and Conditions**
- **T-Series 24 – 36" Printers Installation Terms and Conditions**
- **T-Series 44" Printers Installation Terms and Conditions**
- **Epson Cloud Solution PORT**