## **EPSON**®

# **Thermal Receipt Printer** TM-m50II POS







## Modern and compact receipt printer, ideal for high-volume use

#### **Main features**

- · Modern and compact design: sleek 3" thermal receipt printer; small size; supports both front and top paper exits; standard near-end sensor.
- · Designed for traditional PC-POS and mPOS systems: supports both legacy and new connectivity interfaces.
- Engineered for reliability: 4-year limited warranty; long-lasting printhead (200 km) and auto cutter (2.2 million cuts)1.
- **Ultra fast transactions:** print speeds up to 500 mm/sec<sup>2</sup>.

- · Versatile connectivity: built-in interfaces; serial, USB and Ethernet; optional Wi-Fi® adapter available.
- · Ready for cloud printing and online ordering: Server Direct Print available to retrieve print jobs directly from the cloud<sup>3</sup>.
- Paper-saving feature: reduce paper usage by up to 49 percent<sup>4</sup>.
- Enhanced enclosure: IPX2-rated enclosure is water-resistant; antimicrobial and easy to clean.

















## TM-m50II POS

#### Specification sheet

Print	
Print Method	Thermal
Print Speed <sup>2</sup>	500 mm/sec
Print Resolution	180 dpi
Print Direction	Vertical and horizontal

<b>Print Fonts</b>	
Fonts/Column	Font A: 12 x 24, 42 cpl (default); Font B: 9 x 24, 56 cpl; Kanji Font A: 24 x
Capacity	24, 24 cpl; Kanji Font B: 16 x 16 x 32 cpl (Korean),
Character Size	Font A: 1.41 mm x 3.39 mm; Font B: 0.99 mm x 3.39 mm; Kanji Font A:
	3.39 mm x 3.39 mm; Kanji Font B: 2.26 mm x 2.26 mm
Character Set	95 Alphanumeric, 18 International, 128 x 43 Graphic, Japanese (11,233
	characters of JIS X0213:2004, 1 special character), Simplified Chinese
	(28,553 characters of GB18030-2000), Traditional Chinese (13,535
	characters of Big5), Korean (8,224 characters of KSC5601)
Barcode	UPC-A, UPC-E, JAN8/EAN8, JAN13/EAN13, Code39, Code93, Code128,
	ITF, CODABAR (NW-7), GS1-128, GS1 DataBar, Code 128 Auto
Two-Dimension	al PDF417, QR Code, MaxiCode, DataMatrix, Aztec Code, Two-Dimensional
Symbol Printing	GS1 DataBar, Composite Symbology

3	3, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
Media Handling	
Media Dimensions	80 mm: 79.5 ± 0.5 x 83 mm
	3.13"" ± 0.02"" (width) x 3.27"" (roll diameter)
	58 mm: 57.5 ± 0.5 x 83 mm
	2.26"" ± 0.02"" (width) x 3.27"" (roll diameter)
Thickness	48 μm – 80 μm
Type	Thermal roll paper
Paper Feed Method	Friction feed
Paper Back Feed	Yes
Width	3.12"/79.5 mm
Paper Loading	Drop-in_
Roll Diameter (Maximum)	3.27"/83 mm
Core Diameter (Minimum)	0.71"/18 mm
Paper Guide	80 mm (default), 58 mm spacer included
Auto Cutter	Partial cut (default) or full cut

Connectivity	
Interface	USB Type-B (USB 2.0 FS)
	Ethernet (10/100Base-T/TX)
	Serial (RS-232C)
	USB Type-A peripheral device port x 1
Supported Operating	iOS®, Android™, Windows®,
Systems	Mac® OS X®, GNU (Linux®)
Easy Setting Function	NFC⁵, QR code
Easy Setting Tool	TM Utility (iOS®, Android™), TM-m50II
	Utility (Windows®), EpsonNet Config

Reliability <sup>1</sup>	
Printer Reliability	20 million printing lines
MTBF	360,000 hours
MCBF	70,000,000 lines
Auto Cutter Reliability	2.2 million cuts

MIRE	36U,UUU NOUR
MCBF	70,000,000 lines
Auto Cutter Reliabi	lity 2.2 million cuts
General	
Paper Exit and Loa	ding Top or Front
Spill Resistance	IPX2 rated (front exit only)
NV Bit Image Mem	ory 12 KB (maximum)
NV Graphics	384 KB (maximum)
Receive Buffer	4 KB or 45 bytes
Development Kit	Kit Epson® ePOS™ SDK (iOS®, Android™, JavaScript®), TV
	Print Assistant (iOS®, Android™), OPOS ADK/OPOS ADK for
	.NET (Windows®), JavaPOS ADK (Windows®, Linux®)
Drivers	Epson Advanced Printer Driver (APD), TM Virtual Port Driver,
	Mac Printer Driver, CUPS Driver
Software	TM Utility (iOS®, Android™), TM-m50II Utility (Windows
	Desktop), EpsonNet Config (Windows®, Mac®), TN
	Deployment Tool, Monitoring Tool, Epson Firmaware Updater
Audible Alert	Optional External Buzzer (OT-BZ20)
LED Indicators	Power, Error, Paper, Etheme
Sensors	Paper End, Cover Open, Near-End Sensor
D.K.D. Function	Yes
Power Consumption	1 0
Power Supply	PS-190
Power Saving	Yes
Temperature	5 °C to 45 °C

Sensors	Paper End, Cover Open, Near-End Sensor
D.K.D. Function	Yes
Power Consumption	Operating 39.1 W, Standby 1.6 W (AC 115 V/60 Hz)
Power Supply	PS-190
Power Saving	Yes
Temperature	5 °C to 45 °C
Relative Humidity	10% – 90%
Acoustic Noise Level	55 dBA
Standards and Approvals	EMI FCC Class A, ICES-003 Class A Safety Standard
	UL62368-1/CSA C22.2 No.62368-1
Dimensions (W	x D x H) 5" x 5" x 5", 127 mm x 128 mm x 129 mm
Weight	2.87 lb/1,300 g
Color	ENB9 (Epson White), EBCK (Epson Black)
Cash Drawer Kick	Yes
Cloud Printing Ready <sup>3</sup>	Via Server Direct Print technology
USB POS Peripheral Device	1

#### **Eco Features**

Paper-Saving Mode ENERGY STAR® qualified RoHS compliant Recyclabe product<sup>6</sup>

#### Warranty

Standard 2-year limited warranty. Optional extended warranty available<sup>7</sup>

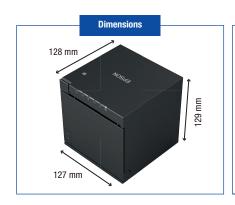
#### What's in the Box

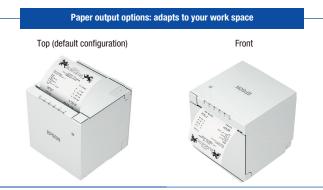
TM-m50ll, Power Supply PS-190 with AC Cable, Starter Receipt Paper Roll, Setup Guide, 58 mm Roll Paper Guide

Ordering Information		
Model Number	Color*	Part Number
TM-m50II	ENB9	C31CK52001
TM-m50II	EBCK	C31CK52002

\*ENB9: Epson White, EBCK: Epson Black

Accessories	Part Number
Wall Mounting Bracket (OT-WH 30)	C32C881017
External Buzzer (OT-BZ20)	C32C890634
Color Customer Display White (DM-D70 White	e) A61CH62101
Color Customer Display Black (DM-D70 Black	) A61CF26111
Customer Display White (DM-D30 White)	A61CF26101
Customer Display Black (DM-D30 Black)	A61CF26111
Wireless USB Adapter (OT-WL06)	C32C891326
Proximity Beacon Adapter (BT-820)	C32C824A8761







1 Epson's statements about reliability levels are only estimates, based on normal use of the printer using tested media only. See www.epson.com/testedmedia for more information on Tested Media. These reliability statements are not warranties of the media or Epson's printers, and the only warranties for printers are the limited warranty statements for each printer. I 2 Speed based on using approved Epson media. For more information, please visit www.epson.com/testedmedia I 3 Internet connection required. For availability, contact your local provider. I 4 Paper savings depend on the text and graphics printed on the receipt. I 5 NFC tag requires use of a device that includes NFC reader, and may require additional software. I 6 For convenient and reasonable recycling options, visit www.epson.com/recycle I 7 See individual service plan for details.

### Authorized distributor:



www.latin.epson.com/pos

In Latin America, call the nearest office or your authorized distributor. Epson subsidiaries:

 Epson Argentina S.R.L.
 Epson Bolivia
 Epson Centroamérica
 Epson Chile S.A.
 Epson Colombia Ltda.
 Epson México S.A. de C.V.
 Epson Perú S.A.

 (0800) 288 37766
 (800) 100 116
 (506) 2588 7800
 (562) 2484 3400
 (571) 602 4750
 (5255) 1323 2000
 (511) 418 0210

Specifications and terms are subject to change without notice. EPSON is a registered trademark of Selko Epson Corporation. ePOS is a trademark and Epson Preferred is a service mark of Epson America, Inc. Mac and OS X are trademarks of Apple Inc., registered in the U.S. and other countries. Android is a trademark of Google LLC. Windows is either a registered trademark or trademark or trademark or trademark or trademark or their respective companies. Epson disclaims any and all rights in these marks. Copyright 2024 Epson America, Inc. Com-SS-Oct-13 CPD-62921 03/24







