

WorkForce® Enterprise WF-M21000

Monochrome Multifunction Printer

Print | Copy | Scan

Fast

Prints up to 100 ISO ppm
(black)[†]



Multifunction

Departmental

The high-speed monochrome MFP with powerful Heat-Free Technology.

Breakthrough speed for powerful monochrome printing — 100 ISO ppm[†] (black); the fastest print speed in its class¹; fast first page out

PrecisionCore Heat-Free Technology™ — non-contact, heat-free technology for remarkable reliability

Security features — full suite of advanced security features you can count on

Compatible with Epson® Solutions Suite and industry-leading third-party solutions — Epson Open Platform for seamless workflow integration

Energy efficient — up to 75 percent lower power consumption than A3 mono MFPs²

Versatile options — the perfect solution for stacking, stapling, creating booklets, and hole punch finishing; fax and multi-network options

Print from wherever business takes you — mobile printing from Chrome and iOS® devices³

DURABrite® Pro Ink technology — high-capacity pigment replacement ink cartridges yield up to 60,000 ISO pages per cartridge⁴

Expedite your workflow — up to 100,000-page recommended monthly print volume; up to 5,350-sheet input capacity⁵ with optional 3,000-sheet input tray

Print

Printing Technology PrecisionCore Heat-Free (mono) drop-on-demand line head inkjet technology
Maximum Print Resolution 600 x 2400 dpi
Print Speed[†] 100 ISO ppm (black) simplex, 100 ipm (black) duplex
Print Features Simplex, Duplex, Collating, Rotate-sort, Mixed Paper Sizes, Secure Printing, Watermark, Poster Printing

Mobile Printing and Scanning

Epson Connect™ Solutions³ Epson Email Print, Epson Remote Print, Epson iPrint™ App (iOS, Android™), Epson Print and Scan App (Windows®)

Other Google Cloud Print™, Android printing, AirPrint[®], Fire™ OS printing, Mopria[®] Print Service, Scan to Cloud⁶

Copy

Copy Speed Flatbed^{††} 100 ISO cpm (black)
Copy Speed ADF^{††} 100 ISO cpm
Copy Quantity 1 – 999
Maximum Copy Size 13" x 19"
Input Copy Resolution (dpi) Maximum 600 x 600
Copy Features Automatic 1-sided to 2-sided, Fit to Page, Automatic Reduction and Enlargement (25 – 400%), ID Copy, Adjustable Copy Density, Collate 100 Sheets, 1-sided to 2-sided, 2-sided to 1-sided, 2-sided to 2-sided, Adjustments — Density, Contrast, Color, Sharpness, Text Enhancement, Mixed Size Originals

Scan

Scanner Type Color flatbed/Auto 2-sided ADF
Scanner Sensor Color CIS
Optical Resolution 600 x 600 dpi
Hardware Resolution 600 x 600 dpi
Maximum Resolution 9600 dpi interpolated
Scanner Speed[†] ADF Simplex 60 ipm/Duplex 110 ipm
Maximum Scan Bed Size 11.7" x 17"
Scan Features Scan to PC (USB and network), Scan to Cloud⁶, Scan to Email (SSL), Network Folder, LDAP Support, Scan to Memory Card/Flash Drive, Scan to PDF, Remove Shadows/Punch Holes, Density Adjustment

Fax (optional)

Type Walk-up black-and-white and color
Receive Memory 6MB
Speed Dial Numbers Up to 2,000
Fax Features Send, Receive, Fax to Email, Fax to Folder, Inbox, Password Delayed Send, Sharpness, Copy Ratio

Optional Finisher

Professional Staple Finisher⁹
Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole Punching
Professional Booklet Finisher⁹
Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole Punching, Folding, Saddle Stitching
◊ Hole Punching Requires 2/3 Hole Punch Kit or 2/4 Hole Punch Kit

Auto Document Feeder

Support Paper Thickness 38 – 128 g/m², 10 lb – 34 lb
Paper Capacity/Number of Originals 150 sheets, 80 g/m², 21 lb
Automatic 2-sided Scan/Copy/Fax Yes (optional)

Box Function

Number of Shared Boxes 1-199
Maximum Number of Personal Boxes Unlimited
Maximum Storable Number of Documents 3,000
Maximum Storable Number of Pages 15,000

Connectivity

Standard Connectivity
SuperSpeed USB 3.0, Wireless, Wi-Fi Direct[®], Ethernet — 1000Base-T/100Base-TX/10Base-T, NFC⁹
Operating Systems Windows 10, Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Vista[®] (32-bit, 64-bit), Windows XP SP3 (32-bit), Windows XP Professional x64 Edition, Windows Server[®] 2003 SP2¹⁰ – Windows Server 2019¹⁰, Mac[®] OS X[®] 10.6.8 – macOS[®] 11.0.1¹¹

Extended Connectivity
Up to 2 Ethernet ports support
Up to 3 Super G3 Fax cards support

Paper Handling

Maximum Paper Size
Standard cassette up to: 11" x 17"
Multipurpose tray: 13" x 47.2"
Paper Types Plain Paper, Epson Multipurpose Plus Paper, Epson Bright White Premium Paper, Epson Bright White Pro Paper, Epson Ultra Premium Presentation Paper Matte, Epson Premium Presentation Paper Matte, Epson Presentation Paper Matte, envelopes and card stock up to 350 g/m² or 92 lb

Number of Paper Trays 4 standard cassette trays and 1 multipurpose tray; optional high-capacity input tray
Input Paper Capacity 2,350 sheets (550 x 4 standard trays, 150 x 1 multipurpose tray); optional high-capacity input tray: 3,000 sheets

Supported Paper Weights
Standard cassette trays: up to 160 g/m² or 42 lb
Multipurpose tray: up to 350 g/m² or 92 lb

General

Display 9.0" color touchscreen
Temperature
Operating: 50 ° to 95 ° F (10 ° to 35 ° C)
Storage: 6.8 ° to 104 ° F (-14 ° to 40 ° C)
Relative Humidity
Operating: 15 – 85%
Storage: 5 – 85% (no condensation)
Noise Level Less than 75 dB
Rated Voltage AC 100 – 240 V
Rated Frequency 50 – 60 Hz
Rated Current 9.0 – 4.5 A
Power Consumption (Approximate)
Standalone Copy Printing: 180 W
Ready Mode: 77 W

General (continued)

Sleep Mode: 1.6 W
TEC Rating: 0.51 kWh/week
Maximum Power Consumption 320 W
Weight and Dimensions (W x D x H)
Printer: 26.5" x 29.8" x 48.9"
Weight: 390.4 lb (printer), 405.7 lb (printer with supplies)
Configuration with Professional Staple Finisher: 85.9" x 29.8" x 48.9", Weight: 684.9 lb
Configuration with Professional Booklet Finisher: 93.1" x 29.8" x 48.9", Weight: 814.1 lb
Optional High-capacity Input Tray: 12.6" x 24.4" x 19.8", Weight: 60.2 lb

What's in the Box WorkForce Enterprise WF-M21000 Monochrome MFP, installation guide, power cord, 2x DURABrite Pro Black ink cartridges

Software Available¹² Epson printer driver, PCL-5 driver emulation¹³, PCL 6 driver emulation¹³, Adobe[®] PostScript[®] 3™, Document Capture Pro

Epson Solutions Suite Epson Device Admin, Epson Print Admin, Epson Print Admin Serverless, Epson Remote Services, Document Capture Pro

Warranty 90-day limited warranty; additional service options available through your reseller

Country of Origin Indonesia

Ink

Ink Type DURABrite Pro pigment ink
Ink Cartridges 2x individual ink cartridges (Black)
Replacement Ink Cartridges⁴ T04Q Ultra High-capacity Ink Cartridges - Black (Yield, ISO Pages - 60,000)
Epson strongly recommends the use of genuine ink to ensure optimal printing quality and performance.

Eco Features

Up to 75 percent lower power consumption than A3 mono MFPS²
Save up to 50% of your paper supply with automatic, 2-sided printing
ENERGY STAR[®] qualified
RoHS compliant
Recyclable product¹⁴
Epson America, Inc. is a SmartWay[®] Transport Partner¹⁵

Ordering Information

WorkForce Enterprise WF-M21000	C11CJ87201
Optional Professional Staple Finisher	C12C935031BU
Optional Professional Booklet Finisher	C12C935061BU
Staple Cartridge for Side Staple	C12C935401
Staple Cartridge for Saddle Stitch	C12C935411
2/4 Hole Punch Kit	C12C935171
2/3 Hole Punch Kit	C12C935181
Optional High-capacity Input Tray	C12C933331
Optional Cassette Lock	C12C933231
Optional Gigabit Ethernet Card	C12C934471
Optional Super G3 Faxboard	C12C935251
Optional Paper Guide	C12C935901
Maintenance Box	T671300

† Black print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software, and page complexity. For more information, visit www.epson.com/printspeed |
†† Black copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on system configuration and page complexity. For more information, visit www.epson.com/copyspeed | 1 Compared to similarly featured A3 mono MFPS and copiers at 70 ppm or higher based on industry available data as of December 2020. Actual print times will vary based on system configuration, software and page complexity. For more information, visit www.epson.com/printspeed | 2 Compared to similarly featured A3 mono laser printers and copiers at 70 ppm or higher based on industry available data as of December 2020. Actual power savings will vary by product model and usage. |
3 Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit www.epson.com/connect |
4 Replacement cartridge yields are based on the ISO/IEC 24711 standard using the ISO/IEC 19752 pattern in Default Mode printing continuously. Cartridge yields vary considerably for reasons including images printed, print settings, temperature, humidity and frequency of use. Yields may be lower when printing infrequently. Ink is used for printing and printer maintenance. For print quality, part of the ink from the included cartridge is used for printer startup and a variable amount of ink remains in the cartridge after the "replace cartridge" signal. For details, see www.epson.com/inkinfo | 5 With optional high-capacity input tray; 2,350-page capacity standard. | 6 Requires an Internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit www.epson.com/connect | 7 Based on 200 dpi, letter-size, in Black-and-White. | 8 Wi-Fi CERTIFIED™; level of performance subject to the range of the router being used. Wi-Fi Direct[®] may require printer software. | 9 NFC requires use of a device that includes NFC and may require additional software. | 10 Only printing and scanning are supported under Windows Server OS. | 11 Some applications and/or functions may not be supported under Mac OS X. | 12 Internet access is required to install OS X drivers and software. | 13 Not all media types are supported for PCL printing. | 14 For convenient and reasonable recycling options, visit www.epson.com/recycle | 15 SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency

See the latest innovations from Epson Business Solutions at www.epson.com/forbusiness

Better Products for a Better Future™
eco.epson.com



Epson America, Inc.
3131 Katella Ave., Los Alamitos, CA 90720

Epson Canada Limited
185 Renfrew Drive, Markham, Ontario L3R 6G3

www.epson.com
www.epson.ca

Specifications and terms are subject to change without notice. EPSON, DURABrite, PrecisionCore and WorkForce are registered trademarks, EPSON Exceed Your Vision is a registered logomark and Better Products for a Better Future, Epson Connect, Epson iPrint and PrecisionCore Heat-Free Technology are trademarks of Seiko Epson Corporation. AirPrint, Mac, macOS and OS X are trademarks of Apple Inc., registered in the U.S. and other countries. Android and Google Cloud Print are trademarks of Google LLC. Windows, Windows Server and Windows Vista are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries. Wi-Fi Direct[®] is a registered trademark and Wi-Fi CERTIFIED™ is a trademark of Wi-Fi Alliance[®]. All other product and brand names are trademarks and/or registered trademarks of their respective companies. Epson disclaims any and all rights in these marks. Copyright 2021 Epson America, Inc. Com-SS-Oct-13 CPD-60282R1 5/21